



NC REALTORS® Event Policies

Event Conduct Policies

- **Statement of Appropriate Event Conduct.** The North Carolina Association of REALTORS® (NC REALTORS®) strives to provide an event experience that is positive and rewarding for everyone. By attending an NC REALTORS® event, you agree to abide by this Event Conduct Policy. All attendees (including without limitation NC REALTORS® members, guests, exhibitors and vendors) are expected to conduct themselves professionally and with good judgment and common sense. That means at all times being respectful of others attending or working at events and of the venues in which events are held, including while in transit to and from such venues. NC REALTORS® aims to provide a safe event experience for all attendees and does not tolerate inappropriate behavior or harassment in any form.
- **Inappropriate Behavior Defined.** Inappropriate behavior includes, but is not limited to, harassing or defamatory verbal or written comments, displays of illicit images or use of illicit language, threats, intimidation and unwanted physical contact. This Event Conduct Policy applies to your conduct at or in conjunction with an NCR event, both on site and elsewhere and both during the event and after hours. A more complete description of harassing behavior is set forth in the NC REALTORS® Anti-Harassment Policy.
- **Reporting threats/harassment.** If, at any time, you feel threatened or harassed, you are encouraged to report the incident directly to police via 911. You may also contact NC REALTORS® Chief Executive Officer or NC REALTORS® President. Please include the date, time, location and a description of the incident being reported.
- **Discipline.** Attendees who violate this Event Conduct Policy may be asked to leave the event without a refund. In addition, the attendee may not be permitted to participate in future NC REALTORS® events. Any discipline will be imposed at the discretion of the NC REALTORS® management.
- **Relationship to Anti-Harassment Policy.** This Event Conduct Policy shall not be deemed to limit the applicability of the NCR Anti-Harassment Policy.



Age Restrictions

- Education Sessions: Children under age 18 are not permitted in education or general sessions. Children 18 years or older are permitted as long as they purchase a Registration
- NCR governance meetings: Children under age 18 are not permitted at any time.
- Ticketed events: Children are permitted to attend ticketed events, provided they have a paid ticket to the event or unless otherwise stated. Please note that NCR staff reserve the right to refuse or limit the admittance of large strollers and personal wagons that are not needed for ADA use. NCR is not responsible for the security of any items in or outside of the venue.

Unauthorized Solicitation and Distribution of Materials. Solicitation of business on the premises of the trade expo by anyone other than official NC REALTORS® exhibitors is strictly prohibited. Solicitation of business in sessions and meetings is entirely prohibited. Distribution of flyers, pamphlets, notices and brochures in any session of the NC REALTORS® Event, without the prior written consent of NC REALTORS®, is expressly prohibited.

Speaker / Exhibitor Endorsements. The ideas and opinions offered at educational programs presented during this event are solely those of the speakers and do not necessarily reflect the position, policy or opinion of the NC REALTORS®. The ideas and opinions presented in these education sessions and the products and services displayed by exhibitors at the trade expo associated with the event should not be construed as a recommendation or endorsement of the ideas, opinions, products or services by the NC REALTORS®. In issues affecting legal, financial or accounting matters, members should also consult trained professionals to address their individual situations

Video and Photo Consent. NC REALTORS® will be conducting video recording and still photography of meetings, sessions and events during the NC REALTORS® Event for use in connection with event programming and future educational, promotional and marketing activities of the association. Your participation in the NC REALTORS® Event constitutes your consent to be photographed and video and audio recorded and to all uses of the images and recordings so created.



Video and Photo Usage. NC REALTORS® reserves the right to restrict audio and video recording at NCR meetings and events based on a speaker or performer’s contractual agreement with NCR. Attendees agree to adhere to any restrictions relating to the recording of NC REALTORS® events, such as special booth appearances or educational sessions. Failure to comply with such restrictions may result in an attendee’s removal from the venue, without a right of readmission, reimbursement or other compensation.

Education Session Policies. Seating is on a first-come, first-served basis. The event location fire marshal reserves the right to close a session when the room has reached maximum capacity. Cell phones should be silenced. NCR reserves the right to remove any guest who is disruptive, regardless of paid registration.

Presentation materials are copyrighted by the speakers, their companies, or others from whom they have received permission to use. Written permission from the speaker is required before publishing.

Allergens and Food Safety. Allergens may be present in food served at NCR meetings. It is the responsibility of each attendee to contact the catering staff or NC REALTORS® Staff with specific food allergies. NCR provides a meal request space when registering for most special events in the registration system.

Accommodating Disabilities

The following policies apply to attendees with disabilities:

- Companions or personal assistants may accompany deaf/blind attendees to education sessions, special events and the expo at no cost as a reasonable accommodation.
- Please inform NC REALTORS® Event team if you need special seating in Education Rooms.

Service and Comfort Animals at NCR Meetings. NCR is committed to fulfilling its obligations under the Americans with Disabilities Act (“ADA”), which requires that individuals with disabilities be permitted to have their service animal accompany them in all areas of a facility where the public is normally allowed to go. Places of business subject to this requirement includes hotels, convention centers and restaurants. Therefore, during NCR meetings, an attendee may request an accommodation be made for their service animal.



Note that while trained service animals are allowed under the guidelines of the Americans with Disabilities Act, comfort animals are not covered under the Americans with Disabilities Act. NCR does not allow comfort animals in the NCR meetings, at the convention center, in education session rooms and special event locations, or on the trade show floor.

What Qualifies as a Service Animal? The ADA specifically defines a service animal as a “dog that is individually trained to work or perform tasks for the benefit of an individual with a disability”. With the exception of specially trained miniature horses (see notes below), the only service animal allowed at a NCR meeting is an individually trained dog.

If you are traveling with a service animal and your need for a service animal is not immediately obvious (e.g., a dog is guiding a blind person), you may be asked “Is this service animal required because of a disability?” You can answer “yes” to be granted access to the event with your service animal.

In accordance with ADA, event staff may not ask about a person’s disability, require medical documentation, require a special identification card or training documentation for the dog, or ask that the dog demonstrate its ability to perform the work or task.

Any other types of animals, such as cats, rodents, birds or snakes, do not qualify as service animals under the ADA and are not permitted at NCR meetings. Please see below for information on comfort animals.



When Can a Service Animal Be Denied Entry or Removed?

An individual's service animal may be denied entry or removed from the meeting when:

1. The service animal is out of control, and the owner does not take effective action to control it; or
2. The service animal is not housebroken.

What Qualifies As a Comfort Animal? Any dog or miniature horse that is not individually trained to work or perform tasks for the benefit of an individual with a disability. All other types of animals, such as cats, rodents, birds and snakes, are considered comfort animals.

Comfort animals may be permitted at your hotel, depending on the individual hotel policies. However, NCR does not permit comfort animals at NCR meetings held in hotels, in convention center meeting rooms, on the trade show floor and at special event locations.

We value your attendance and thank you for your cooperation to ensure a safe experience for all.